



Lawn Care Field Professional

Position Description

EXPERIENCE, EDUCATION and SKILLS REQUIRED

High school diploma or equivalent. Previous experience required. Must have a valid OTPS license or be willing to obtain within the first year of employment. Excellent verbal communication skills, friendliness and ability to build rapport required. Must possess ability to learn and communicate technical, industry-related data pertaining to the services performed. Must have a clean-cut, professional image, sense of pride, integrity, courage, self-motivation, attention-to-detail, perseverance, follow-up skills and dependability. Must display positive demeanor, professionalism and desire to please potential and existing customers. Must be honest, reliable and trustworthy. Must enjoy working independently. Must meet company drug screen requirements. Must have a current driver's license, clean driving record and be able to drive a company vehicle. Must speak English.

ESSENTIAL JOB FUNCTIONS and DUTIES

Perform lawn inspections, treatments

Have daily check in with Supervisor to discuss the day's production and any issues, questions, or concerns that arose during the day

Resolve customer issues

Meet sales targets

Assist in collection efforts

Regular attendance at the Service Center and all required meetings

Work well under pressure of deadlines

Continually build relationships and promote excellent customer service, integrity and professionalism

Work extensive hours to generate results

Perform all other duties assigned

SPECIAL EQUIPMENT

Must possess ability to use telephone, computer and other required technology.



TYPICAL WORKING CONDITIONS / SCHEDULE

This position requires extensive driving time and time spent in and around customer property. Work is performed outdoors and conditions vary with the weather. Also will require the mixing and handling of chemicals for lawn treatments. This position requires the ability to work full-time, five to six days per week and approximately 10 hours per day. This position reports to Lawn Care Supervisor.

REQUIRED PHYSICAL and MENTAL DEMANDS

Requires constant stooping, standing, walking, lifting and carrying heavy objects. Requires mental alertness and situational awareness. Requires working with coworkers and customers to solve problems. Requires use of telephone and other technology associated with position. Must possess physical ability and stamina to work outdoors in all weather conditions. Requires corrected vision and hearing to normal range. Must be able to drive a company vehicle. Must have ability to communicate clearly. Must work well under pressure of deadlines.

This description may not be all-inclusive and is subject to change at any time.
The Field Professional is expected to perform other duties as assigned and directed.
Position descriptions and duties may be modified whenever deemed appropriate.

“I am able to perform the essential functions of this job.”

Signature

Print Name

Date